## AMENDMENTS TO THE CLAIMS

This listing of claims will replace all prior versions of claims in the application:

## Listing of Claims:

- (Currently amended) A <u>computer implemented</u> system that facilitates <u>message</u> content management, comprising:
  - a component that receives message content; and
- an organization component that determines a pending or nonpending status of the message content and that partitions and makes graphically available the content, into more than one cluster as part of at least the following clusters: (1) unaccessed content, (2) unaccessed and pending content, (3) pending content, and (4) accessed content.
- (Currently amended) The <u>computer implemented</u> system of claim 1, <u>wherein</u> the clusters of content are hierarchically displayed in the following order: (1) unaccessed, (2) unaccessed and pending, (3) pending, and (4) accessed.
- (Currently amended) The <u>computer implemented</u> system of claim 1, the content comprising <u>text</u> messages.
- (Currently amended) The <u>computer implemented</u> system of claim 1, the content comprising media.
- (Currently amended) The <u>computer implemented</u> system of claim 1, the content comprising computer-based applications.
- (Currently amended) The <u>computer implemented</u> system of claim 1, <u>wherein the</u> organization component further determines a priority characteristic of the received

message content, the content within a cluster is organized based at least in part on priority.

- 7. (Currently amended) The <u>computer implemented</u> system of claim 1, <u>wherein the organization component further determines a characteristic of the received message content and references a user preference associated with the characteristic, the content within a cluster is organized based at least in part on user preference.</u>
- (Currently amended) The <u>computer implemented</u> system of claim 1, <u>wherein the</u>
   <u>organization component further determines a utility characteristic of the received</u>
   <u>message content</u>, the content within a cluster is organized based at least in part on utility.
- (Currently amended) The <u>computer implemented</u> system of claim 1, <u>wherein the</u>
  organization component further determines a cost characteristic of the received message
  content, the content within a cluster is organized based at least in part on cost.
- 10. (Currently amended) The <u>computer implemented</u> system of claim 1, <u>wherein the organization component further determines an author characteristic of the received message content</u>, the content within a cluster is organized based at least in part on at least one author of the content.
- 11. (Currently amended) The <u>computer implemented</u> system of claim 1, <u>wherein the organization component further determines a genre characteristic of the received message</u> content, the content within a cluster is organized based at least in part on genre.
- 12. (Currently amended) The <u>computer implemented</u> system of claim 1, <u>wherein the organization component further determines a time criticality characteristic of the received <u>message content</u>, the content within a cluster is organized based at least in part on time criticality.</u>

- 13. (Currently amended) The <u>computer implemented</u> The system of claim 1, <u>wherein</u> the <u>organization component further determines an age characteristic of the received message content</u> the content within a cluster is organized based at least in part on age.
- 14. (Currently amended) The <u>computer implemented</u> system of claim 1, <u>wherein the organization component further determines a context characteristic of the received <u>message content</u>, the content within a cluster is organized based at least in part on context.</u>
- 15. (Currently amended) The <u>computer implemented</u> system of claim 1, <u>wherein the organization component further determines a plurality of characteristic of the received message content, references a user preference associated with each of the plurality of <u>characteristics</u>, the clusters employ one or more visual indicators to differentiate among at least two types of user preferences.</u>
- 16. (Currently amended) The <u>computer implemented</u> system of claim 1, <u>wherein the organization component further determines a size characteristic of the received message content, the content within a cluster is organized based at least in part on size.</u>
- 17. (Currently amended) The <u>computer implemented</u> system of claim 1, <u>wherein the organization component further determines a rendering device characteristic of the received message content</u>, the content within a cluster is organized based at least in part on a rendering device of the sender.
- (Currently amended) The <u>computer implemented</u> system of claim 1, the content within a cluster is organized based at least in part on a user state.
- (Currently amended) The <u>computer implemented</u> system of claim 1, the content is dynamically organized.

- 20. (Currently amended) The <u>computer implemented</u> system of claim 1, further comprising a cluster filtering component operatively connected between the receiving component and the organization component comprising one or more filters that directs content to at least one of the four clusters based at least in part upon user preferences.
- (Currently amended) The <u>computer implemented</u> system of claim 19, the cluster filtering component is trained using at least one of explicit user input or implicit user behavior.
- (Currently amended) The <u>computer implemented</u> system of claim 1, at one of the four clusters comprises at least one sub-filter that facilitates organizing content within any one of the clusters.
- (Currently amended) A <u>computer implemented</u> method that facilitates <u>message</u> content management comprising:

receiving message content;

determining a pending or nonpending characteristic of the received message content; and

organizing and displaying message content into more than one cluster as part of at least one of the following clusters: (1) unaccessed content, (2) unaccessed and pending content, (3) pending content, and (4) accessed content.

- 24. (Currently amended) The <u>computer implemented</u> method of claim <u>23 22</u>, the clusters of content are hierarchically displayed in the following order: (1) unaccessed, (2) unaccessed and pending, (3) pending, and (4) accessed.
- 25. (Currently amended) The <u>computer implemented</u> method of claim <u>23</u> <u>22</u>, further comprising employing one or more filters to organize at least a portion of the content as part of at least one of the clusters.

- (Currently amended) The <u>computer implemented</u> method of claim <u>23 22</u>, the content comprises text messages.
- (Currently amended) The <u>computer implemented</u> method of claim <u>23 22</u>, the content comprises computer-based applications.
- 28. (Currently amended) The <u>computer implemented</u> method of claim <u>23</u> 22, further comprising <u>determining characteristics of and</u> ordering the content within any one cluster based at least in part upon one of the following: priority, user preference, utility, cost, author, genre, time sensitivity, age, size, and/or or user state.
- (Currently amended) The <u>computer implemented</u> method of claim <u>23</u> <u>22</u>, further
  comprising adding <del>one or</del> more <u>than one</u> visual indicators to at least one cluster to
  facilitate content viewing and management.
- (Canceled) The method of claim 22, further comprising making content and/or a
  copy thereof available for arrangement into more than one cluster.
- 31. (Currently amended) A data packet adapted to be transmitted between two or more computer processes facilitating providing suggestions to an online user, the data packet comprising: information associated with receiving content and a determination regarding a pending or nonpending status of the message content, and organizing content for visual display as part of at least one two of the following clusters: (1) unaccessed content, (2) unaccessed and pending content, (3) pending content, and (4) accessed content.
- 32. (Currently amended) A computer-readable <u>storage</u> medium having stored thereon the following computer executable components: a component that receives content; and an organization component that partitions and makes available the content <u>thereof into more than one cluster</u> as part of at least the following clusters: (1) unaccessed content, (2) unaccessed and pending content, (3) pending content, and (4) accessed content.

 (Currently amended) A <u>computer implemented</u> system that facilitates <u>message</u> content management comprising:

means for receiving message content;

means for determining a pending or nonpending characteristic of the received message content; and

means for organizing <u>and graphically displaying</u> content <u>into more than one</u> <u>cluster</u> as part of at least one of the following clusters: (1) unaccessed content, (2) unaccessed and pending content, (3) pending content, and (4) accessed content.

34. (Currently amended) The method computer implemented system of claim 33, wherein the means for organizing and graphically displaying content further comprises a means for displaying the clusters of content are hierarchically displayed as a hierarchy in the following order: (1) unaccessed, (2) unaccessed and pending, (3) pending, and (4) accessed.